

## **Terms of Use and Purchase Policy**

### **1. General**

This website serves as an online store for the purchase of original artworks and prints by the artist Gili Benatar. The terms below apply to all website users and purchasers. By using the website, including browsing or making a purchase, you agree to all the terms outlined in this policy.

### **2. Intellectual Property**

All intellectual property rights on the website, including but not limited to copyrights, trademarks, and designs, belong solely to Gili Benatar. The use of images, texts, or any other content from the website without explicit written consent is strictly prohibited.

### **3. Product Information**

The products sold on the website include original artworks and high-quality prints of the artist's works. Due to the nature of the works, slight differences in color or texture may occur between the images on the site and the actual product. Product descriptions are as accurate as possible, but do not constitute a commitment on the part of the artist.

### **4. Prices and Payment**

All prices listed on the site are in Israeli Shekels and include VAT, unless stated otherwise. Payment will be made through the secured payment system on the site. The seller reserves the right to change prices at any time without prior notice.

### **5. Returns and Cancellations**

Due to the nature of the products (original art and customized prints), returns or exchanges will not be accepted, except in cases of damage during delivery or a defect. In such a case, you must contact us within 3 business days from receiving the product, including a detailed photo. Refunds or replacements will be considered at the artist's discretion.

## **6. Shipping**

Shipping is carried out by home delivery to the address provided by the customer. Shipping costs vary depending on the destination and will be presented at checkout. The artist is not responsible for delays caused by the delivery company or external factors beyond her control.

## **7. Limitation of Liability**

The artist will not be held responsible for any indirect or consequential damage caused due to the use of the website or purchase of products through it. The maximum liability of the artist will not exceed the price paid by the customer.

## **8. Privacy Policy**

The artist respects your privacy. The personal information provided by users will be kept confidential and used only for the purpose of completing the purchase and delivery. The website uses cookies to improve the browsing experience.

## **9. Changes to the Terms**

The artist reserves the right to change the terms and conditions at any time without prior notice. The updated version will be published on the website and will take effect from the moment of publication.

## **10. Product Delivery Policy**

Product delivery is carried out via home courier service, according to the address provided by the customer at the time of order. Delivery times may vary depending on the destination, the size of the artwork, and the delivery method, and will be provided at the time of the order or in the order confirmation email. Deliveries are generally completed within 7 business days from the date of payment, unless otherwise specified.

We reserve the right to carry out deliveries via a private courier or an external shipping company, at our discretion and based on the delivery destination.

Delays in delivery due to circumstances beyond our control (such as weather conditions, unusual demand, or courier delays) will not be considered grounds for order cancellation. However, we are committed to updating the customer and making every effort to find a

prompt solution.

Customers who are unable to receive the order on the scheduled date must notify us in advance to arrange an alternative delivery time.